

|| Shree Ramnath Prasann ||
SHREE RAMNATH DEVASTHAN
Ramnathi, Bandora, Ponda - Goa.

TERMS AND CONDITIONS FOR ALLOTMENT OF ROOMS

1. Submission of Application / Payment of Kanuk / Room charges:

- i) Every Mahajan, Kulavi, and Non-Mahajan interested in booking a Room must submit an application form duly filled. The form is available at the Committee Office/Online. Applicants must also provide the necessary identity proof along with their application. Identity proof is a must while checking in, even if, registered Mahajans / Kulavis possess Registered SRD ID.
- ii) The part fee for room booking, referred to as "Kanuk," and balance charges as "Room Charges" must be paid in advance when making the booking. The Final Bill settlement shall be made as per the prevailing rates as on the day of check-out settlement. The booking shall be made either online /offline subject to generation of Receipts/UTR No./Ref No. of payment as the case may be. This payment transaction emphasizes in securing the importance of the reservation.
 - a) The duration of stay is 24 HRS strictly between 10.00 a.m. to 10.00 a.m. the following day. If a guest fails to vacate the room by 10.30 a.m. on the following day, it will be considered as a violation of the terms agreed upon at check-in time. The Devasthan reserves the right to take appropriate action, which could include eviction or other measures deemed necessary.
 - b) If a devotee checks in during the standard check-in time (10:00 a.m. to 10:30 a.m.), their check-out will be 24 hours later, around 10:00 a.m. the next day. Keep in mind that early check-in or late check-in is subject to room availability, and the typical check-out time remains consistent at 10:00 a.m. the next day.
 - c) **Standard Check-in hours** : The standard room Check-in time is between 6.00 a.m. and 9.00 p.m.
 - d) **Early Arrival Policy** : If a devotee arrives before 10.00 a.m., the temple may allow early check-in subject to availability of room/s. Despite the early check-in, check-out will still be at 10.00 a.m. the following day. (In this case the devotee enjoys extra hours of stay at no extra cost.)
 - e) If a devotee arrives later than 10.30 a.m. and before 9.00 p.m. the temple may allow check-in subject to availability of room/s but their check-out time will still be at 10.00 a.m. the next day. (In this case the devotee's stay is shorter than 24 hrs., but will have to pay the day's full charges.)
 - f) If a guest wishes to check out after the standard check-out time of 10:00 a.m., they may be subject to a full day's charge for the extra time in the room. This extension is contingent upon the availability of the room on that particular day. If the rooms are booked, granting an extension may not be feasible.
 - g) **Extension during Festivals** : The Check-in hours may be extended during festival days at the discretion of the Managing Committee.

3. Vehicle Use Restriction: Only persons with disabilities may be allowed to remain seated in the vehicle while within the campus or when leaving it. All other individuals need to exit their vehicles upon arrival and departure.

4. **Wheelchair Availability:** The facility will provide wheelchairs for persons with disabilities whenever requested, ensuring accessibility and mobility assistance.
5. The occupants of Room shall take all precautions to ensure that furniture/fixtures/fittings and other articles provided in the Room are properly used.
6. Vehicles will be allowed in the campus between 6:00 a.m. and 11:00 p.m. except during Aarati time daily in the afternoon i.e. from 12:00 noon till Aarati is over; night time from 8:00 p.m. to 10:00 p.m., as well as one hour before Palkhotsav. The vehicles allowed in campus shall leave within 30 minutes from the entry time after loading / unloading of goods.
7. No Loud music shall be played in the Rooms after 10.00 p.m. so as not to cause disturbance to other occupants.
8. Keys/Key tag of Room shall be in the possession of occupant till check-out and shall be handed over to Devasthan Office / authorized person during check-out / bill settlement. Keys/Key tag shall not be handed over by third party while vacating the room.
9. Cleanliness must be maintained in the Rooms and the Wet/Dry waste must be put in the respective dustbin provided in the Room or outside.
10. While Air Conditioner is on, it shall be ensured that no doors of the room are kept open.

The following actions are strictly prohibited in the rooms / Prakar :

- a) Consumption of food items with garlic / onion.
 - b) Consumption of non-vegetarian food and alcoholic beverages.
 - c) Consumption of alcoholic beverages outside the Prakar and then occupying the room in intoxicated condition.
 - d) Use of Radios / Transistors / Music system in /outside the rooms.
 - e) Use of Loud speakers.
 - f) Writing on the walls.
 - g) Playing of any type of games.
- 11 **Rights of the Devasthan:** Devasthan reserves the right to impose additional conditions, conduct inspections, and reject bookings without explanation.

- a. **Compliance:** Non-compliance with terms may result in immediate eviction.
- b. **Cancellation Policy:** This cancellation clause outlines the different refund policies based on when you decide to cancel your booking:

Same Day Cancellation: If you cancel on the same day of the booking, you'll receive a full refund, including GST, with no deductions.

Succeeding day of booking till the last day of the booking month i.e. 28th, 29th, 30th, 31st day as the case may be 10% deduction shall apply however GST component shall be refunded.

Succeeding month of the booking, following criteria will apply on total booking amount including GST.

- ✓ Cancellation 90 days prior: A 10% deduction will be applied.
- ✓ Cancellation 60 days prior: A 20% deduction will be applied.

- ✓ Cancellation 45 days prior: A 30% deduction will be applied.
- ✓ Cancellation 30 days prior: A 50% deduction will be applied.

Essentially, the closer you are to the date of stay when you decide to cancel, the higher the cancellation fee, as a percentage of the total amount, will be deducted. **Thereafter total amount will be forfeited.**

The Devasthan reserves the absolute right of rejecting application for booking of Room without assigning any reasons.

The decision of Managing Committee on matters of Check-in and Cancellation policy will be FINAL and BINDING.

By signing or acknowledging this document, I understand and accept that my stay is subject to the rules and regulations outlined above. I recognize the authority of the Devasthan to enforce these terms, including the inspection of rooms and the right to request immediate vacating. Should these conditions be violated, I am also aware that the Devasthan holds the discretion to reject applications without explanation, and any application made under the influence of alcohol will not be entertained. I confirm that I am entering into this agreement willingly and with full understanding of the conditions stated.

I abide by the above terms and conditions.

Signature

Name : _____

Address & Mobile No.:

Encl: Identity Card Photocopy